

The Art of Agile Product Documentation

with David Sabine





This work is licensed under a [Creative Commons Attribution-ShareAlike 4.0 International License](https://creativecommons.org/licenses/by-sa/4.0/).

WELCOME

A sense-making workshop to simplify valuable documentation & reduce wasteful documentation.

<aside>

Hats off to James Shore and Shane Warden.

</aside>

PURPOSE

Reframe our understanding of documentation
vis a vis complex/adaptive work.

Reframe our understanding of 'implementation'
— when does it occur?

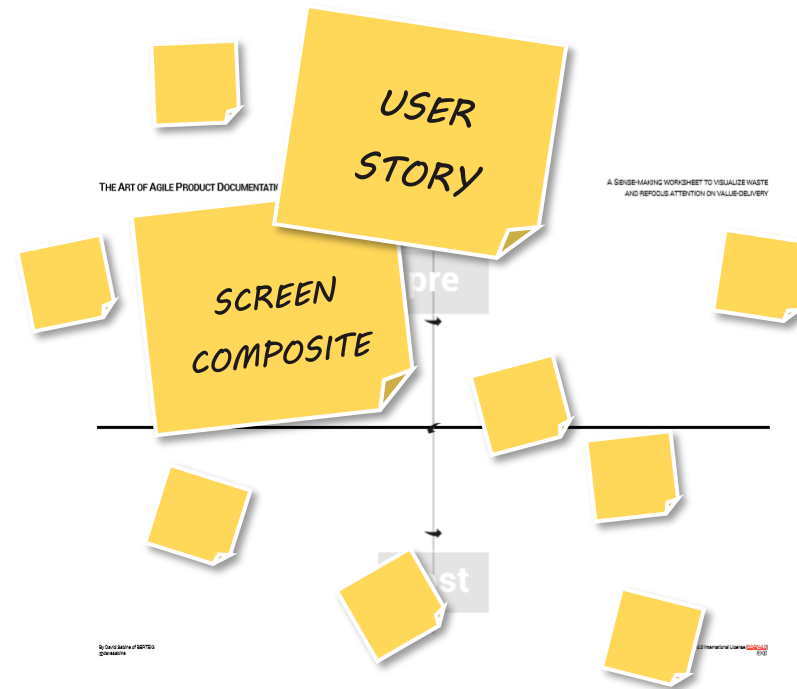
Appraise commonly-used documents with
respect to customer-recognizable value.

Simplification. Excellence.

1.

DOCUMENTS, DOCUMENTS, DOCUMENTS.

{~5 minutes}



EXAMPLES & CONFIRM

Contract

Test result

Requirement

Source code

Artboard

Usage guide

Test plan

Installation guide

2.

THE POINT OF IMPLEMENTATION

The 'Point of Implementation' is the point in time that a new behaviour, feature, requirement, element is codified into the product.

IF IMPLEMENTING A NEW FEATURE

The Point of Implementation occurs when the source code is being altered to produce the new behaviour.

The new feature is said to have been “implemented” when the Product Developer or user can execute the new feature.

IF IMPLEMENTING A NEW UI ELEMENT

The Point of Implementation occurs when the user interface is being altered to display the new design.

IF FIXING A BUG

The Point of Implementation occurs when the source code is being adjusted to correct the undesirable behaviour.

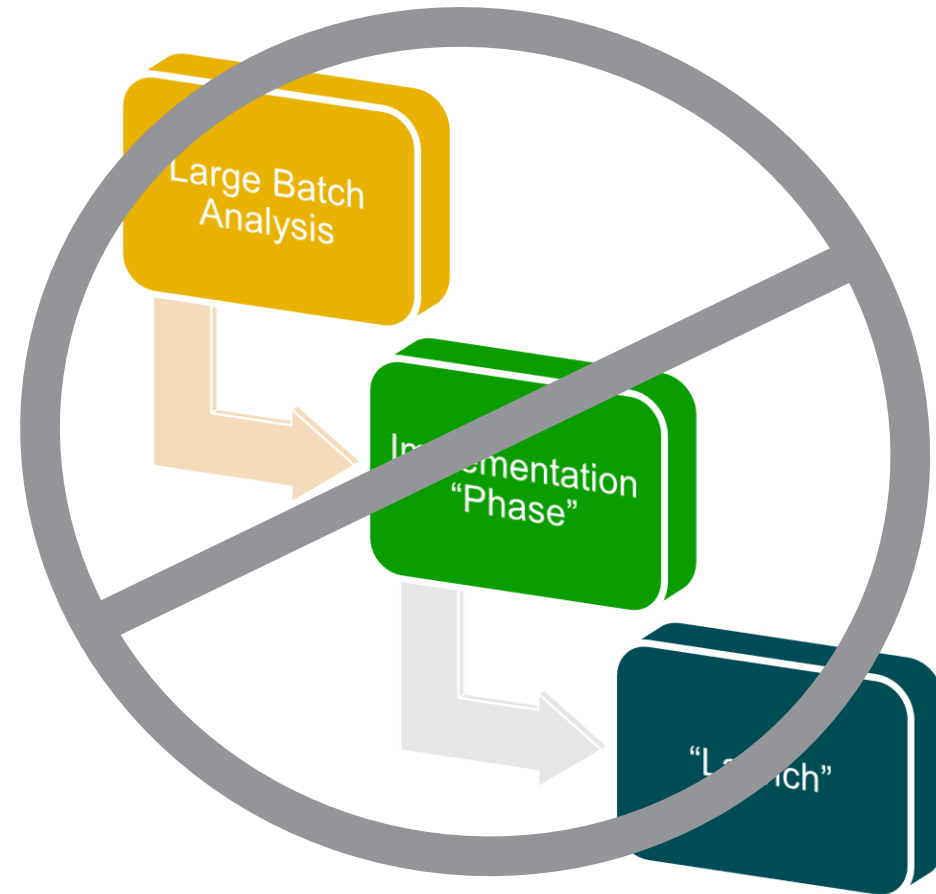
PRODUCT DEVELOPMENT IS ALWAYS...

A series of adjustments.

A series of implementations as each new
behaviour is put into effect.



IMPLEMENTATION IS NOT

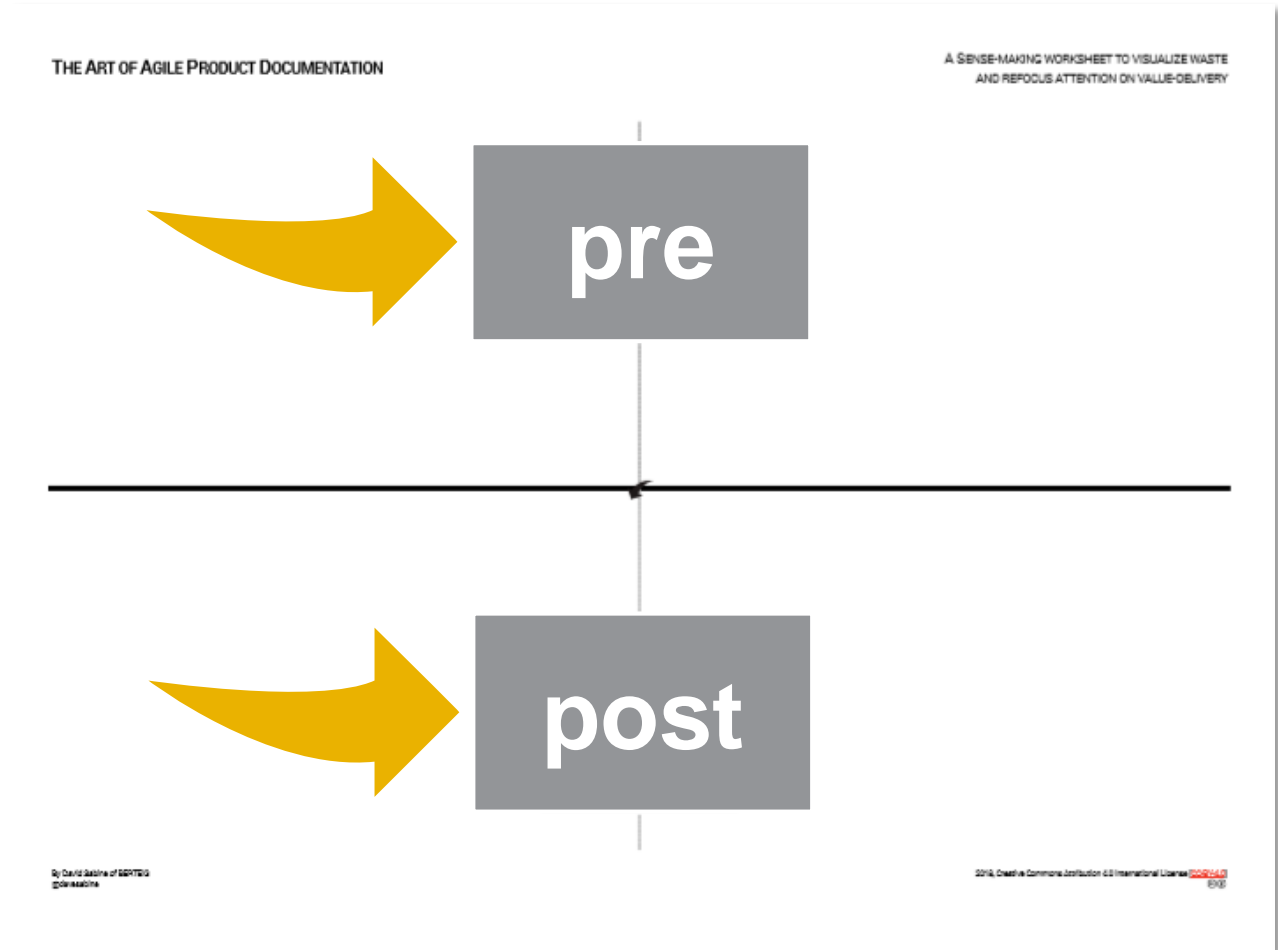


CLEAR?

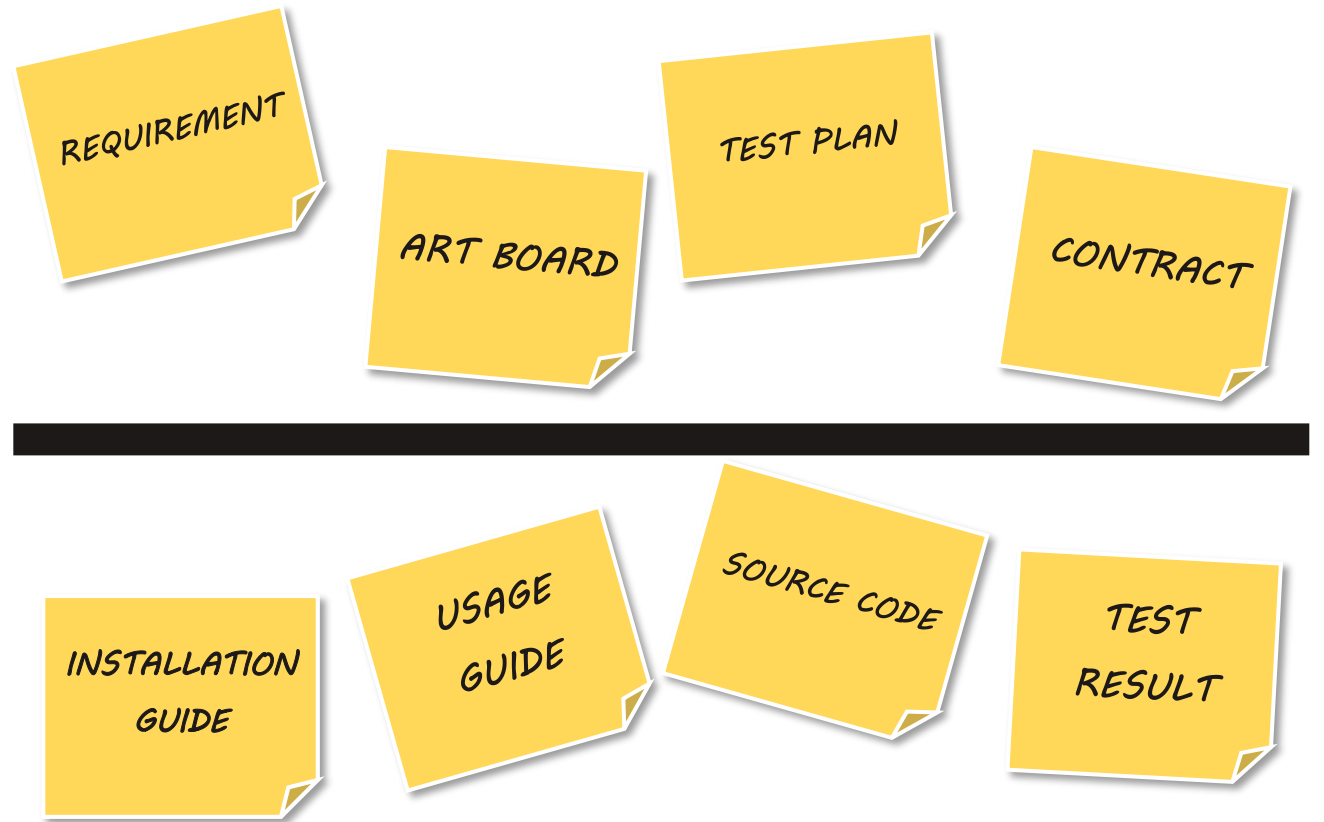
3.

AFFINITY MAPPING

{~4 minutes}



EXAMPLES & CONFIRM

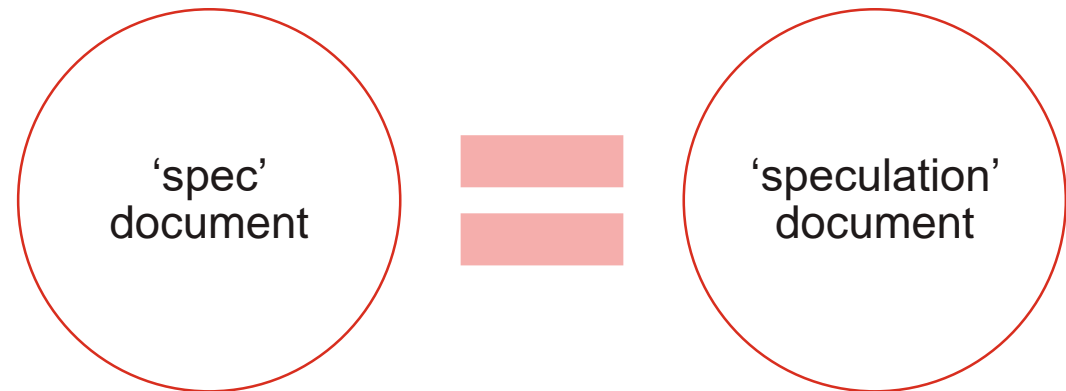


4.

CONCEPT: PRE

Documents which inform decisions leading up to a Point of Implementation are kept:

- Lightweight
- Disposable

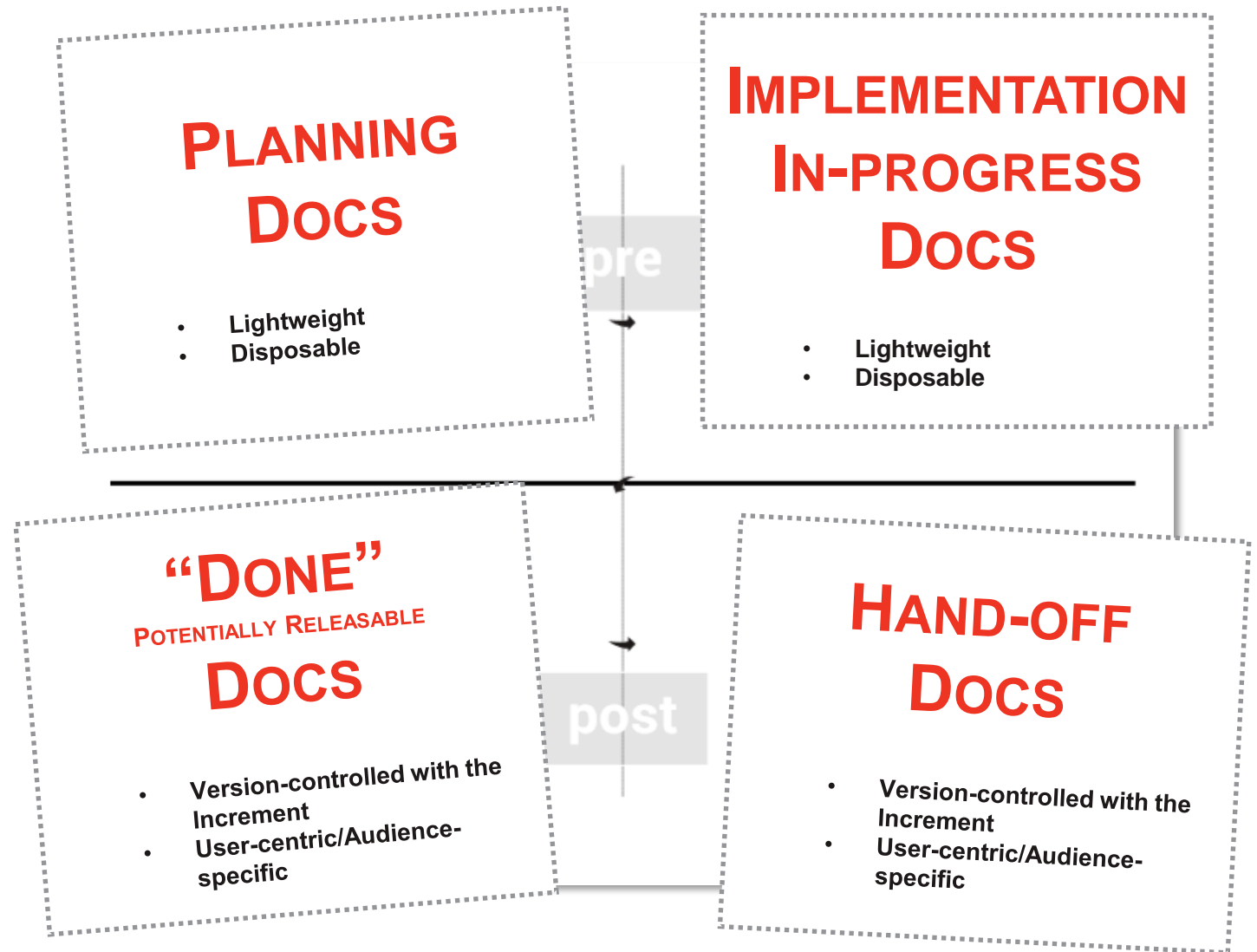


CONCEPT: POST

Documents which record the condition of the Product at a Point of Implementation are kept:

- Version-controlled with the Increment
- User-centric/audience-specific

5. QUADRANTS



AFFINITY MAPPING

{~5 minutes}

1. Move stickies into appropriate quadrants based on whether they are:

- Planning Docs
- WIP Docs
- “Done” Product Docs
- Hand-off Docs

2. For each: destroy the sticky note if you cannot figure out a way to meet the quality criteria.

CELEBRATE!

DAVID
SABINE  

Get these documents at

<http://bit.ly/2qUPPAO>